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Experience Summary：

- **5+ years of total IT experience as SAP Basis HANA Consultant and more than 2 years as SAP HANA Administrator with core strength in all aspects of SAP systems, Databases administration in implementation, Production and Upgrade phases of a project.**

- Available for 24*7 **On-Call Production support.** Seeking a position with responsibilities in an organization that will stretch my skills and potential.

- Assisted in ongoing communication to end-users on business process and systems changes, and issues resolutions.

- Documented technical specifications for production and non-production support and project enhancements.

- Assessed project requirements defined by customer and performance expectations.

Technical Skills:

ERP	:	SAP R/3 4.7EE, ECC6.0, BW
Database	:	Oracle, HANA
Operating System	:	Windows, UNIX

PROJECT # 1：

Client	:	**Xyz**
Role	:	**Xyz**

Responsibilities：

- Day today monitoring of systems and reporting to the Management
- Monitored application servers up and running status and work processes status from time to time and killing long running work process.
- Scheduled standard background jobs periodically．
- Monitored the update process and analyzing the same with error status
- Monitored Logged Users locally and globally
- Monitored Spool administration．
- Designed roles according to the functional requirements
- Monitored activities like system status, analyzing system logs, system traces, ABAP dumps, SAP

System Buffers and Database Buffers, workload analysis

- Reported problems like Startup, Background jobs, updates, System status, work processes, System logs and ABAP dumps.

- Performed routine basis health check activities as per the checklist.

PROJECT # 2:

Client : **Xyz**

Role : **Xyz**

Description

Xyz is one of the leading Online E-commerce website in the Europe region. Registered users can purchase the products from the BCC site. It has many features like Google Maps, Google Analytics, and Promotion & Coupon Management. Users can order the products in two ways 1. Direct Delivery 2. Click & Collect. BCC 6.3 Uses the Inventory Solution Kit, Fraud Solution Kit for Maintaining the Inventory and Fraud Modules. BCC uses the Ozone Payment gateway.

Responsibilities:

- Analyzed requirements and prepared test cases based on SRS

- Involved In Functional and System Testing

- Analyzed requirements and prepared test cases based on SRS Document

- Performed Regression testing, Functional Testing, Integration Testing and Back end Tests

- Involved in Functional Testing , Regression testing, Installation Testing

- Involved in reporting and tracking of defects.

PROJECT # 3:

Client : **Xyz**

Role : **Xyz**

Position : **Network Administrator**

Description:

- Knowledge and experience in general networking, switching & routing.
- Experience in advanced administration of MS2003 Server, MS exchange, ISA & IIS servers.
- Installation, integration, configuration, configuration and proper support of active directory services (ADS) based on Win'2003 Server.
- Knowledge and experience in storage systems (SAS, NAS & backup systems design, configuration & support).
- Configuring & maintaining the system patches, antivirus systems, monitoring of antivirus updating & logs in an enterprise environment.
- Monitoring of day to day network support requests & experience in deploying network monitoring systems (Ex:- CISCO Works, MOM, SNMP monitoring).
- Strong understanding of network and Internet security theories principles & practices with implementation experience.
- Hands on experience on database tuning, data backup, data recovery & trouble shooting experience.
- Support, maintain & trouble shoot desktop hardware (PC's, laptop, printers & peripherals), configuring LAN, WAN as instructed.
- Linux installation & Enterprise Administration.

PROJECT # 4:

Client	:	Xyz
Position	:	Xyz
Company	:	Xyz

Description:

Xyz commonly known as BMW or BMW AG, is a German luxury automobile, motorcycle and engine manufacturing company founded in 1916. BMW is headquartered in Munich, Bavaria, Germany. It also owns and produces Mini cars, and is the parent company of Rolls-Royce Motor Cars.

Roles & Responsibilities:

- SAP R/3 production 24 X 7 support using ticketing tools.
- Experience in User Administration tasks such as creating users, deleting users, password reset, lock/unlock user accounts and setting expiry for user accounts.
- Experience in Client Administration like Client Copies local, Remote, and Export & Import.

- Experience in defining, configuring and maintaining the Transport Management System environment and Performing Transports through STMS and OS level.
- Configuring operation modes and switching operation modes as per the requirement.
- Background administration like scheduling background jobs and analyzing jobs.
- Basic monitoring support for RFC connections.
- Setting up and maintenance of the Profile Parameters (Start/Default/Instance).
- Monitoring System performance, System logs, Work process, locks.
- Experience in applying Support patches and implementing SAP notes.
- Experience in applying Add-on Plug-ins and patches to enhance.
- Performing Health checks.
- Experience in Kernel Upgrade.
- Experience in Spool Administration.
- Database administration including database back up, maintaining table spaces and adding data files.