Name: jag### ###

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To work in environment of creativity and innovation where my skills and knowledge will be brought to the best use for the benefit of organization and develop my identification.

Professional Digest

- Prudent and self-motivated leader with 8 years of experience in the areas of IT Security and Access Management, Team Handling, User Access Client Services, RSA Application implementation & Operations Management.
- **Presently Designated as Manager for Xyz**
- A strategist with proven record of directing corporate IT initiatives while participating in planning, analysis and implementation of ITIL best practises as per the business requirements.
- Recognized proficiency in business process mapping, requirement study, defining the various specifications for application implementation, and client interaction for resolving concerns.
- Insightful knowledge of IT security, maintenance of hardware as well as user accounts.
- Adept in analyzing information system needs, evaluating end-user requirement custom designing solutions, troubleshooting for complex information systems.
- Strong communication & team building skills with proficiency at grasping new technical concepts quickly & utilizing the same productively.
- **ITIL V3 Foundation Certified.**

Summary of Skills:

- ➢ **Technical expertise**   : CyberArk Installation, Implementation, Troubleshoot & Upgradation**.**
  Window Server Administrator Implementation & troubleshoot
  RSA Installation & Upgrade 6.1/7.1/8.1/8.2,
  RSA Archer 5.3 Administration
  Sail point Identity IQ 6.4
  Oracle Identity and access management 11g R2,
  Tivoli identity & access management. (ISIM)
  MySQL, Oracle, BI(Reporting)
- ➢ **Secondary Skills**   : **C**, C++, Core Java, Oracle 9i, QualysGuard
- ➢ **Domain Knowledge**   : ID&M, Operation, Implementation
- ➢ **Operating Systems**   : Window and Unix Server / Client OS
- ➢ **Application Tools & Utilities** : CyberArk, RSA, Citrix, Pharos, ESS, BI, Active Directory.

Projects		

Project#01

Company	:	**Xyz**
Position	:	**Xyz**
Duration	:	**#########**

Description:
Handling Project of Identity Xyz and SSO Implementation in Bank.

Implementation of Tool Aveksa and SSO Application Integration from Technical Perspective.

Responsibilities:

➢ Collaborating with business functional groups for analysing and evaluating business requirements with a specific focus on Identity and Access Management & Single Sign-on framework.
➢ Ensure compliance to the Bank's Information Security policy and with industry security standards (ISO27001)
➢ Lead the technical deployment, support and management of the RSA Aveksa and Oracle Access Manager platform.
➢ Management of the third-party IdAM implementation partner for technical issues
➢ Mentors and leads the implementation team, providing oversight for all technical deliverables
➢ Assist with the business processes, analysis and required governance for IDAM integration
➢ Integrate the IDAM and SSO technologies with all identified applications
➢ Create and maintain IDAM and SSO support documentation
➢ Define and manage the SLA's to provide support on IDAM and SSO related issues.
➢ Recommend, evaluate and implement emerging security trends using the IDAM and SSO framework
➢ Provide assistance with routine security and compliance audits
➢ Complete and maintain all relevant technical and procedural documentation to improve efficiency
➢ Provide input into the development of security processes and procedures
➢ Closely working with User Access Management team and Application Business Owners.

Project#02

Company	:	**Xyz**
Position	:	**Xyz**

Duration : #########

Description:

Access Request Management Systems Support (User query resolution, Infrastructure Monitoring, Documentation updates, Independently handle the support tasks, Incident management). Worked on **ARM** and **Sailpoint** (Workflow Tools) as functional support administrator, resolving user queries & training end users.

Responsibilities-

➢ **Sailpoint Tool**: Sailpoint is a workflow tool that manages Access and Identity Details of Active Employee's of Bank. Auto Deletion is also managed in this tool.

- Single Point of Contact for APAC users for resolving queries related to Sailpoint Tool.
- Providing Remote Assistance to users and Training them on Sailpoint Tool.
- Functional Knowledge of User Access Management and User Access Control Teams.
- Coordinating with User Access Management and User Access Control Teams for resolving pending queries.
- Fortnightly performing Quality of Tickets.
- Creating Weekly Dashboard.

➢ Creating and keeping up to date the Static Data
  - Organization and actors related to the organization (at entity level)
  - Resources ie applications and actors related to resources (Global resources)
  - Providing to technical team the information about resources that must be maintained in AREX

➢ Maintaining access rights related to Global Applications:
  - Uploading of initial set of accesses when a new application is created (excel file to create)
  - Update of accesses when a application jurisdiction is modified (deletion of previous accesses and upload of new accesses)
  - Impact analysis of this resource jurisdiction modification (on business profiles) to inform local Pilots
  - Helping local administrators or controllers in charge of reconciliations : ARM jurisdictions vs applications jurisdiction
  - Some resources in ARM are Fixed Income resources managed in ISARS by Controls UAC or New-York resources managed in MyIt so the administrator will have to work closely with the teams in London and New-York.

➢ Advising local administrators (pilots) of local resources and organization on administration best practice.

➢ Providing ARM extractions for actors who have not got comprehensive view of Global resources and accesses.

Project#03

Company	:	**Xyz**
Position	:	**Senior Consultant**
Duration	:	**#########**

Responsibilities:

- Created ArcSight content to automate continuous monitoring of servers
- Created training on ESM, Logger, and Connector appliance for security analysts for the purpose of incident discovery and continuous monitoring. Managed over 200 SmartConnectors via ArcSight Connector Appliance.
- Created ArcSight Reports/Queries and dashboards for security incident alerting and continuous monitoring

Project#04

Company	:	**Xyz**
Position	:	**Project Management Co-Ordinato**r
Duration	:	**#########**

Responsibilities:

➢ Responsible for handling 'Visitor Management Process' and should be available to the clients to meet their requirements such as handling meetings, planning their agenda and their visits.

➢ Translating process related documents and to do the quality check for the requested documents.

➢ Provide assistance to the local teams with French expertise.

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