

## Professional Summary

- Have an industry experience of 6+ years in the field of **TIBCO Spotfire Administration, Application Packaging** and **File server** and **Web Server** Migrations.
- 2 years of experience as **TIBCO Spotfire Administrator**.
- Around 4 years of experience as **Migration Engineer/Packaging Consultant** in Information Technology and specialization in **File server** and **Application** Migrations.
- Working as a TIBCO Spotfire administrator in Capgemini India for Novartis client.
- Worked as a Migration Engineer in Microsoft Enterprise Modernization Project. Part of Microsoft App Compat Factory team and responsible to perform File server and Application Migrations for various customers.
- Worked as a Packaging Consultant in Microsoft App Compat Factory and responsible to perform Packaging the applications for various customers.
- Basic knowledge on Spotfire development.
- Have expertise in scripting tools like **Batch scripting** and **VB Scripting**.
- Have excellent exposure to Windows Installer, Application Package Technology.
- Involved in sequencing applications using App-V Sequencer.
- Provided Remediation Using Application Compatibility Toolkit(ACT)
- Installation of software and troubleshooting applications on Windows operating systems using **Install rite, Process Monitor, Process Explorer** and **Picture taker**.
- Experience in Deploying the packages, including making the package available for client's environment using tools like SCCM (System Centre Configuration Manager).
- Knowledge in complete **(.msi), (.mst),** and **(.msp)**.
- Having good communication skills, interpersonal relations, hardworking and result oriented as an individual or in team.

## Project 1

- Organization : XYZ
- Client : XYZ
- Operating Systems : Windows Server 2003, Windows Server 2012
- Tools : Batch Script, Robocopy, Excel tools developed by Novartis
- Duration : November 2015 to ####

- Role : Migration Operator

## Project Description

- Checking the Group directories, Users and respective home directories of users in 2003 source server and migrate them to target server. Generating the required scripts using excel tools developed by XYZ. Copying the data of Source server to target server using Robocopy tool.

## Responsibilities

- Performing T-Minus activities on the source server to validate the prerequisites of the server before migration.
- Working experience in using Robocopy tool to migrate files from source server to target server during migration.
- Prepared required checklists to capture all the features, roles and applications installed on the source server and use the same during installing the same on the target server.

Migrate Installed applications, Printers, shares and folder permissions from source server to target server as scope of migration

## Project 2

- Project Name : XYZ
- Client : XYZ
- Duration : Mar-2015 to #
- Team size : 6

## Project Description

- Essilor is a French company that produces ophthalmic lenses along with ophthalmic optical equipment. It is based in Charenton-le-Pont (near Paris), France, and quoted on the Euronext Paris Stock Exchange. As one of the 40 largest companies traded in Paris, it is a component of the CAC 40 share index.

- Essilor is responsible for creating Varilux, the world's first progressive lens which corrects presbyopia and allows clear vision in the wearer's near, intermediate and far vision. The company formed from the merger of ophthalmic firms Essel and Silor in 1972. Essilor now operates in over 100 countries over five continents. Its activities are largely focused on research and development. It is the world's largest manufacturer of ophthalmic lenses.

## Responsibilities

- Monitoring the Orders which were received from Eyemed.
- Resolving the Incidents which were raised by Customers.
- Checking the reason for the struck of the orders and re-processing them from the point where they were struck.
- Enhancements to the existing code which were given by the client.
- Deploying the codes in servers.
- User Management in Admin i.e. adding of users from the file or database and provides the required permissions to the users added under the admin.
- Debugging the functional/technical issues through components logs in UNIX console by using commands (tail, grep etc.).
- Participating in discussions for to implement new business requirements or any changes to existing business functionality.
- Ability to load into Spotfire from Excel and Various Data Sources.
- Create Dashboards, reports, analytics and advanced data visualizations utilizing TIBCO Spotfire toolset.
- Creating and Using Information Links.
- Regular Health Checks of all the Tibco Applications.
- Resolving the Defects/Issues Raised by Business/Different Teams.
- Maintaining the Logs to debug the issues.
- Resolving the Tickets.
- Restarting the Applications/Admin/EMS after DownTimes and Patching the Servers.

- Designed the Statistical flows based on Information Links.
- Developing Statistical flows for business requirements using TIBCO SPOTFIRE.
- Developing the current status reports about the business using TIBCO SPOTFIRE.
- Analyzing the results of the Business using TIBCO SPOTFIRE.
- Ability to load into Spotfire from Excel and Various Data Sources.
- Create Dashboards, reports, analytics and advanced data visualizations utilizing TIBCO Spotfire toolset.

### Project 3

- Organization : XYZ
- Client : XYZ
- Operating Systems : Windows XP/7/8.1/10, Windows 2003, Windows 2012 R2
- Tools : AdminStudio, APP-V 5.0
- Duration : Jan 2011 to ####
- Role : Packaging Engineer and QA

### Project Description

- The project involves Creating legacy set-up applications, vendor packages through Admin studio, which is based on Clients standards and best practices that includes Naming Conventions, Inclusion & Exclusion of files and registries, shortcuts. The packaging process goes through Tech review, packaging and testing. It is also ensured to maintain the quality of the package to be delivered.

### Responsibilities

- Performing ILT (Install Launch Test) by capturing installation and launch screen shots using PSR tool
- Repackaging applications in line with the customer requirement.
- Packaged applications and also creating MST as per customer requirement.
- Creating Custom Actions in .MSI packages using VB
- Packaging request validation, feasibility study and application complexity definition and time line for each application request.
- Understanding of application functionality, dependences etc.

- Application packaging, Validation and component isolation using Admin Studio
- Packaging from Windows 7 environment.
- Configuring vendor supplied MSI with tuner to create transforms (.MST) according to client requirements.
- Creating Sequenced Packages using Microsoft App-V Tool.
- Remediating an application which has compatible, UAC, PCA and permission issues.
- Create the documents for packaged applications.
- Test the packaged Applications on client machine to deliver an Error Free Package to the Customer.
- Perform QA for the applications.
- Validating UAT Issues.

## Project 4

- Project Name : XYZ
- Client : XYZ
- Duration : Dec-2015 to #
- Team size : 4

## Project Description

- XYZ is one of the largest commercial banks in the State of Qatar. It was incorporated in 1978 and commenced its domestic and international banking services in XYZ, Qatar on March 15, 1979.
- As one of Qatar's leading financial services company, XYZ is committed to making banking work for customers and clients like it never has before. Through innovative technologies and the ingenuity of its people, XYZ Bank provides individuals and commercial, corporate and institutional clients across Qatar and even internationally, new and better ways to manage their financial lives. The company enables customers to do their banking and investing whenever, wherever and however they choose through an extensive network, and multiple access channels.

## Responsibilities

- Developed Web Services using SOAP and SERVICE Palettes.
- Integrated Doha Bank services with Finacle (for Doha Bank, India Branch) ,Western Union and Express Money Services using AMX-BW and API Exchange
- Generation of Dashboards and Reports using TIBCO Spotfire.
- Created JDBC Stored Procedures for the project Implementation.
- Supported and Resolved the Issues in Testing (SIT/UAT).
- Solving the Incidents/Tickets.
- Reducing the Counts of Incidents and Tickets.
- Co-ordination with Different Teams for Integration.
- Deployed the Codes in ADMIN.
- Creation of EMS server into Fault Tolerant Modes.
- Designed the Business Flow using AMX-BPM.

## Environment

### Operating System:

- SUN Solaris 5.10, Windows XP for client.

## Declaration

I hereby declare that the information furnished above is true to the best of my knowledge and belief.

Thanking you,

Place:

Yours faithfully

Date: