Profile Summary:

4.5 Years of experience in the IT services with a proven track record of delivery of quality work products. Posess technical skill in PEGA and excellent interpersonal and communication skills. Intent to work in a challenging environment that can optimally utilize my knowledge and improve my skills by constant learning and contribute to the world of improving technologies.

Technical Experienced:

- Worked with **xyz** as a Senior Project Engineer for 5.5 years and currently working with **xyz** as a Senior Analyst for 10 months.
- 4 year of experience as a Pega Administrator and maintaining PRPC Applications based on Security, User Management and Finance related applications.
- Have been a part of Requirement gathering, Elaboration, Design and Implementation and Release management.
- Worked on User Interface, Security, Migration from PegRULES 5.5 to 7.1 and 7.2
- Highly motivated self-starter with Excellent Communication, Presentation, Problem SolvingSkills and can work either independently or as a part of a team.

Responsibilities: Pega Admin & Environment support

- ➢ Created product rules and migrated zip files from development to ST, SIT, UAT, QA monitored Performance when regularly.
- ➢ Monitoring daily Alert and Pega and WebSphere logs.
- ➢ Clearing cache pega temp, WebSphere marker files and DB cache and restart all JVMs in testing environment.
- ➢ New Environments built in testing environment (ST, SIT, UAT, QA) for Disputes project.
- ➢ BIX installation and configurations.
- ➢ Involved in Column populator configuration and execution.
- ➢ Involved in upgrading the Testing environments.
- ➢ Logs externalization configurations.
- ➢ SMA nodes configurations, Dynamic system configurations.

- Coordinating with infrastructure teams on pega environment issues.
- Hotfix, Defect fix packages deployments and execute the scripts in Oracle 11g.
- FileNet, Thunderhead connectivity configuration in testing environments.

Project-2

Client: xyz

Responsibilities: Worked as Pega Admin

- Acted as System Administrator and maintained Rule set, Application and access group, Work Group.
- Used DCO, one of the latest requirements methodologies for quickly capturing client objectives.
- Implementation of Decision tables, Decision Maps and Declarative expressions.
- Created Mandatory and Situational document specialization for documents uploaded to Documentum.
- Created product rules and migrated zip files from development to QA, UAT & monitored Performance when regularly.
- Created product rules with when filter and data instances.
- Monitoring daily environment issues and deployment through RPM and OOTB import.
- Involved in connection pool issues
- Involved in all weblogic issues and monitored weblogic logs
- Monitoring daily Alert and System logs.
- Creating new RSVs, applications, access groups and maintaining product rules.
- Clearing cache pega temp, WebLogic cache and DB cache and restart all JVMs in Dev CQ and production.
- Involved in production deployments and flip activity.
- Configured SMA in cluster environment and Lucene search.
- Configured nodes in cluster weblogic environment.
- Involved in all weblogic configuration such as increasing perm size, pool size, stuck threads size for better performance.
- Configured Splunk tool to verify daily pega logs for all Dev and QA environments.