Experience summary:

- Having **5 years of experience on ETL Informatica Administration on windows and Unix environment.**
- Highly Experience in **Installation and upgrade and Configuration of Informatica Power Center 10.x,9.x,8.x .**
- **Experience in Installation and Configuration of secure agent in Cloud.**
- **Experience in Informatica cloud administrator activities(Code migration, Connection creation, User creation, configuring connectors, maintain secure agents, maintain user groups)**
- Experience in Test Data Management (**TDM) 9.x** , Informatica Data Quality**(IDQ)** 9.x and **Proactive Monitor 3.0**
- Hands on knowledge and experience with **DVO installation** and **export import DVO Jobs**
- Experience with **Informatica Metadata Manager installation 10.1 and configuration** .
- Experience of **Informatica Bug fixes,Hot Fixes, Automation of Backups, Purge, build scripts** .
- Involved in **Implemented the High Availability (HA) and grid and upgrade the repository to version 8.x/9.x.**
- Experience in **UNIX commands and Shell scripting**
- Involved in Informatica **Disaster Recovery (DR) testing**.
- Coordinated for Database Migration with DBA's, updated the entries in Informatica Servers to point to new database servers and validated the connectivity.
- **Created and scheduled UNIX script** for daily backups of the Informatica repository for production environment.
- Experience of **Informatica Code migration through Copy Folder / Export and Import of Objects/ Deployment groups , creation of folders/OS profiles/filers and backup of folders, repository.**
- **Configure security for the Users and User groups, providing resolution for the issues raised by the users, involved in the LDAP configuration of informatica.**
- Providing resolution for the issues raised by the users, resolving Informatica environment issues
- Extensively **participated on call support for 24/7, experience of working night shifts**.
- Involved in the **Production/customer support and core admin of the informatica**.
- Proficiency in PowerCenter components as **Power Center Designer, PowerCenter Repository Manager, Workflow Manager and Workflow Monitor and Repository Metadata tables.**
- **knowledge on mappings in Informatica** to Extract, Transform and Loading the data from various sources into the Data Warehouse using different transformations like Source

Qualifier, Expression, Filter, Lookup, aggregate , Router, Sequence generator and Joiner.

- Good exposure **on Data warehouse concepts and expertise in writing SQL Quires.**
- **Experience** of Incident Management, Problem Management, Change Management and Recovery Management.
- Good exposure to **SQL queries and knowledge on OPB tables** of Informatica.
- Good Team Player , communication, interpersonal skills .

#Organization : Xyz

Project: Retail client
Duration: ######
Role: Xyz

Responsibilities:

- Installed and configured PowerCenter 9.0.1 and 9.1.0 on UNIX platform.
- Performed Informatica upgrade from V8.6.1 to 9.0.1 and 9.1.0.
- Involved in Version update like Informatica 8.6 to Informatica 9.1.
- Created user, groups in Informatica Administration console for Informatica domain and repository.
- Binding user to database connections, Installing and configuring Hot Fixes and Emergency Bug Fixes.
- Extensively worked on Informatica Mappings/Session/Workflows to load data from Oracle to TD and vice versa.
- Coordinated with Informatica global support team to resolve outstanding issue with Informatica Installations and Performance issue. Monitoring Informatica Servers and apply hot patches.
- Extensively worked on UNIX shell scripts on automation (Auto restart of servers, Disk space utilization, Informatica Server monitoring and UNIX file system maintenance and cleanup, and infacmd and pmrep operations).
- Worked on SQL queries to query the Repository DB to find the deviations from Company's ETL Standards for the objects created by users such as Sources, Targets, Transformations, Log Files, Mappings, Sessions and Workflows.
- Have knowledge on basic troubleshooting for Microstrategy, Business Objects and SAS 9.3,Trillium and Spotfire.
- Demonstrate a positive attitude and team focus, share knowledge and expertise with team.
- Escalate and mitigate risk & issues.
- Work with L3 teams and Vendor for any critical production issues.
- Help the team in fixing the technical issues if any and coordinating with Database, Unix teams if required.

- Keep track of all CI list, maintaining versions and Change requests.

#Organization: Xyz

Project : Finance
Duration : Xyz
Role : Informatica Administrator L2 team
Client : Xyz

Responsibilities:

- Installed and configured PowerCenter 8.6.1 on UNIX platform.
- Worked on Object Queries, resolving conflicts delete and purge objects.
- Creation and maintenance of Informatica users and privileges.
- Migration of Informatica Mappings/Sessions/Workflows from Dev, QA to Prod environments.
- Ensure that all support requests are properly approved, documented, and communicated.
- Documenting common issues and resolution procedures.

Additional Responsibility & Outages:

- Need to Co-operate with hardware Engineers working onsite with hardware.
- Good understanding and practical experience of ITIL best practices such as Problem and Change Management, Service management, Incident management and familiarity with all levels of IT Infrastructure management.
- Analyze, prioritize, classify and schedule the Request for change (RFCs)
- Provide change notification to the change requestor and other affected parties

#Organization: Xyz

Project : Xyz
Duration: #######
Role : Lead Informatica Administrator L1 team
Client : Xyz

Responsibilities:

As a shift lead:

- Owner of all the activity happening in the shift.
- Responsible to assign and distribute task to the available team members.

- Working on process onboard kit development and training new joinee with the available onboard training modules.
- Designing Plans for Cross Platform training, Onboard Kit, Resource Technical Management.
- Performing Quality Audits of Team Member and ensuring the low performer is motivated.

As a Team player:

Business Objects: BOXI R2, R3
- Creating users in Business Objects and administration.
- Performing Business objects migration requests across Production, Development and Testing environments.
- Monitoring the business objects environment system.
- Running and maintaining Crystal, Deski and Web Intelligence (webi) reports as an admin.
- Understand and resolve end users incident and problem and requests.

Informatica V7, 8.6.1:

- Informatica Code deployment to Production.
- Scheduling, Monitoring Autosys jobs.
- Crating Relational connections using Informatica Workflow Manger.
- Assigning servers to workflow in repository, monitoring the workflows, user rights and providing Folder Sharing permissions.
- Creating symlink to maintain the log information of the work flows in Informatica application.
- Following up with the respective teams to restore missing logs.
- Resolve client problems related to workflow failure.Ensure the environment services are up and running.
- Escalating the critical issues to global team and following up the issue till it gets resolved.
- Handle Outage management, starting from receiving alert, acknowledging, the alert and the user, resolving the outage knowing the root cause and sending resolved communication.
- Monitoring and resolving netcool alerts and warnings.
- Attending Management calls for RFB/EOD.
- Do the pre-requisite checks and approve the user's requests for New Application/User Registration, Folder migration and Universe Deployment in Informatica and Business Objects application.

#Organization: Xyz

Project : Xyz
Duration: #########
Role: Assistant IT operations Trainee

Client: Xyz

Responsibilities:

- L1 support for Windows 2003, and other in-house applications.
- Designed and implemented a migration from a Single Server to Network Deployment environment as Involved in build / implement application in accordance with designs.
- Installation and configuration of Application on a clean machine to check the changes in o/s after installation.
- Monitoring of performance and providing ongoing configuration
- As requested, the Development of documentation that translates highly technical concepts into terms understood by all levels of management; Upgrades and maintenance of security.
- Doing IKT (Internal kontrol test) to verify the changes in o/s before and after installation of the application.
- Work with the testing/scripting teams to implement new technologies.
- Create proof of functionality for each change and get the approval from CAB team.
- Forwarding the Application for ATES (Acceptance test for External Scripting) if the application is developed by third part.