Poised to contribute in the field of Robotic Process Automation (RPA) with organization of high repute

- ☞ **11+ Years** of Overall IT experience and currently working in **Robotic Process Automation (RPA)** using **Automation Anywhere** Tool.
- ☞ Currently working as **Project Manager** with **Infosys Limited**.
- ☞ Certified **Prince2 Practitioner** and **ISEB-ISTQB Certified Tester – Foundation Level.**
- ☞ Good Experience in process automation of Web and Windows applications.
- ☞ Having good command in **Automation Anywhere** Tool.
- ☞ Analysing and understanding the business processes. Identifying and communicating the technical software requirements.
- ☞ Analysing the process and design the Robotic Automation solution as per the Standard Automation Anywhere designs principle.
- ☞ Supporting existing processes and implementing change requirements as part of a structured change control process.
- ☞ Exception handling design and correct use of stages and blocks correct use of data types, session and variables.

Technical Skills:

Languages	C, C++, Java
Databases	Toad, Oracle SQL developer, MS SQL Server
RPA Tools	Automation Anywhere
Testing Approach	Functional Testing, Automation Testing
Testing Tool	HP Quick Test Professional 10.0, UFT 11.5, Selenium
Test Management Tool	HP Quality Center 11.0, Bugzilla, TFS
Technologies	VB Script
Platforms	Windows95/98/2000/XP

Key Skills

- ☞ Robotic Process Automation using Automation Anywhere, Functional Testing, Automation Testing using HP–QTP and HP–UFT

Domain Skills

- ☞ Banking and Financial Services

Certifications

- ‐ ISEB–ISTQB Certified Tester – Foundation Level
- ‐ Prince2 Foundation and Practitioner

- ☞ Supporting the Operational Teams during the UAT and rollout phases.
- ☞ Excellent problem solving skills with a strong technical background and good interpersonal skills.
- ☞ Excellent communication, leadership and interpersonal skills with proven abilities in resolving complex software/ application related issues.
- ☞ Good expertise on Banking & Financial Domain.

ANNEXURE

PROJECTS EXECUTED

Project Name   : Xyz

RPA Tools   : Automation Anywhere

Duration   : ##########

Role   : **RPA Consultant**

Project Description:

Xyz is involved in AML/KYC Compliance, customer due diligence CCD and client on boarding. Setting up the customer data is manual activity where analyst refers to the uploaded scanned customer identification documents and enters customer information into customer relationship management system. With RPA we automated the activity of identifying and entering customer identification information into CRM. RPA can be used to perform the validation of customer information by accessing the databases, extracting data from documents, collecting social media information, merging data from different sources and filling in the forms. Regulation requires FI to collect information from customers at time of on boarding and then subsequently on regular basis. This includes details about customer, credit worthiness, business/activities the customer is involved in, identify information etc. This is usually done by regular updating and tracking for any changes. Information can be received in the form of paper, pdf etc. There are challenges in managing this information. RPA is used to gather input and process structured and unstructured data. BOTS can also be used to gather additional information about customer from public domain/databases which would be beyond of what the customer would submit. RPA can be used to compile the customer information across disparate systems to give holistic view of customer data. Banks can then deploy promotional bots to send automatic mails there by reducing marketing expenses significantly. Customer screening involves the office of foreign assets control (OFAC) Screening, politically exposed persons (PEP) Checks and negative news screening. An integral part of KYC process is to screen the customers against government, internal and external watch lists to identify any politically persons. This is done for new and existing clients of the bank. This process is automated by the use of RPA as information to be verified from customer information against these databases.

Responsibilities:

- ✓ To perform end to end process implementation as per SDLC by Automation anywhere tool.
- ✓ To directly interact with clients for requirement gathering process.
- ✓ To create the Feasibility Analysis reports & the Requirement/Solution Documents.
- ✓ Involved in Coding as per the BRD.
- ✓ Exception handling and Problem solving.
- ✓ Analyzing the problems and implement the processes to improve.
- ✓ To provide support to the processes once it goes into production.

Project Name   : Xyz

Environment   :Java, SQL server

Testing Tools   : Automation Testing using QTP/UFT

Duration   : #########

Role   : Test Automation Lead

Project Description:

Wolters Kluwer Financial & Compliance Services provides financial services, software tools, and workflow solutions to financial organizations and risk professionals across a wide variety of industries such as financial services, insurance, life sciences, healthcare, manufacturing, transportation, energy and government. It has audit, risk, and compliance products. Its brands include ARC Logics, AppOne, GainsKeeper, NILS Insource, PCi, FRS Global and acquired FinArch.

Responsibilities:

- ✓ Understanding and Reviewing of Functional Specification.
- ✓ Assisted the test automation process using UFT and Selenium.
- ✓ Demonstrated use of automation tools to accelerate manual testing through automation of smoke, sanity test cases and that helped in reducing the test effort.
- ✓ Handle the tasks of writing automation scripts for regression and functional automation testing
- ✓ Executing Test cases and Raising Defects in defect tracking tool and tracking defects to Closure
- ✓ Defects Identification, Logging and Defect Reporting.
- ✓ Interaction with Business / Clients.

Project Name   : Xyz

Environment   : JSP, Java, Java Script, Web sphere 6.0.2

Testing Tools   : Manual Testing

Duration   : ############

Role   : Test Analyst

Project Description:

The Java Financial Platform (JFP) consists of a framework for building complex financial banking applications that run in a J2EE environment. The JFP applications will be able to support multiple businesses, support internationalization, use business rule data, and interface to multiple Hosts. The framework consists of a paradigm for building applications and provides several sets of components for supporting the applications. The application framework chosen and the key support components are based on standard J2EE technologies such as Servlets, Java Server Pages, Java Resource Bundles, and the Java Connector Architecture. The main framework has been

built by the Amex Development Center, LA and involves only developing applications using the JFP framework vis-à-vis regional requirements.

Responsibilities

- ✓ Understanding and Reviewing of Functional Specification
- ✓ Preparation of Test scenarios, Test Cases and Test Data.
- ✓ Reviewing of Test scenarios, Test Cases and Test Data.
- ✓ Executing Test cases and Raising Defects in defect tracking tool and tracking defects to Closure
- ✓ Defects Identification, Logging and Defect Reporting
- ✓ Test Planning, Defect Tracking and Status Reporting.
- ✓ Interaction with Business / Clients.